ISTQB Advanced Agile Technical Tester
Exercise 3.1

ATT-3.1.1 (K3) Apply data-driven and keyword-driven test techniques to develop automated test scripts

Use the following user stories to define keywords, then keywords and parameters.

User stories:

Order search by customer for the last 12 months of order history
Order refund request by customer within the 30-day refund window
Printing of return shipping label by customer
Checking return status by customer
Checking return status by customer service agent
Customer searching for a product on the website
Customer placing order on website
Customer cancelling order within 3 hours

Keywords:

Example: Order_Search (Or, Search_Orders)

Keywords with Parameters

Example: Order_Search, Order_Num, Customer_Num, Customer_Phone
Order_Search, 12345, C-56787, 405-555-1212

Finally, define a possible Keyword script from your keywords with parameters.